COVID-19 Stakeholder Engagement Survey

ASEC Research Initiative Unit
ASEC Africa Staff & HESA Partners Meeting
June 5, 2020
Purpose

- To seek an organizational understanding of ASEC stakeholders’ experiences and coping mechanisms during the global COVID-19 pandemic
- To provide a proactive response at an organizational level
Significance

During the COVID-19 pandemic:

- Assess status of stakeholders
- Prioritize stakeholder needs
- Inform ASEC operations
Survey Design & Methodology
Methodology

Quantitative Focus (1 Qualitative Question)

Large Participant Pool (≒3,800)

Response Rate 40% (N=1,529)

- ASEC US & Africa Staff
- HESA Partner Representatives
- SLDI Partner Representatives
- National Conference Representatives
- SLDI, HESA, Scholarship, Service Learning, & Visiting Scholar Participants

Delivered via Email & WhatsApp- Survey Monkey
Survey Design

Data Permission Statement
Confidentiality/Informed consent

24 Total Questions

● 8 Demographic
● 15 Assessing COVID-19 Impact
● 1 Short Answer
Participant Demographic Overview
Participants

A total of 1,529 participants submitted responses to the survey.
- 34 declined to complete due to data permission concerns.

The majority of participants classified themselves as religious ($n=1,460$).
## Country of Residence

<table>
<thead>
<tr>
<th>Country</th>
<th>N</th>
<th>%</th>
<th>Country</th>
<th>N</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>Kenya</td>
<td>320</td>
<td>23%</td>
<td>Cameroon</td>
<td>85</td>
<td>6%</td>
</tr>
<tr>
<td>Tanzania</td>
<td>257</td>
<td>18%</td>
<td>Malawi</td>
<td>85</td>
<td>6%</td>
</tr>
<tr>
<td>Nigeria</td>
<td>191</td>
<td>13%</td>
<td>Other</td>
<td>32</td>
<td>2%</td>
</tr>
<tr>
<td>Uganda</td>
<td>178</td>
<td>13%</td>
<td>Lesotho</td>
<td>21</td>
<td>1%</td>
</tr>
<tr>
<td>Ghana</td>
<td>131</td>
<td>9%</td>
<td>United States</td>
<td>17</td>
<td>1%</td>
</tr>
<tr>
<td>Zambia</td>
<td>98</td>
<td>7%</td>
<td>South Sudan</td>
<td>2</td>
<td>.14%</td>
</tr>
</tbody>
</table>

(n=1,417)
The majority of respondents indicated they were ASEC Program Participants ($n=1,418$).
Amongst respondents who indicated they were ASEC program participants 49% selected HESA and 49% selected SLDI (n=1,344)
The largest number of respondents indicated that they were currently **students** \((n = 1,405)\).
Findings
Quantitative Results

Mean Age
\((M = 40.74, SD = 9.60)\)
Min. 23; Max. 79

Years of Service
\((M = 10.40, SD = 8.86)\)
Min 1 Month; Max. 47 Years
Ministry/Work Related Results

My ministry/work environment enables me to be productive $(n=1,263)$.
- Strongly Agree: 32%
- Agree: 52%
- Disagree: 12%
- Strongly Disagree: 4%

My organization is overwhelmed by the needs created by the pandemic $(n=1,231)$.
- Strongly Agree: 23%
- Agree: 46%
- Disagree: 24%
- Strongly Disagree: 7%

My ministry/work does not have sufficient supplies $(n=1,224)$.
- Strongly Agree: 23%
- Agree: 46%
- Disagree: 22%
- Strongly Disagree: 9%

My ministry/work involves performing high-risk tasks $(n=1,205)$.
- Strongly Agree: 15%
- Agree: 32%
- Disagree: 39%
- Strongly Disagree: 14%

My ministry/work is stuck without alternatives $(n=1,239)$.
- Strongly Agree: 9%
- Agree: 23%
- Disagree: 47%
- Strongly Disagree: 21%
## Coping Skills Results

<table>
<thead>
<tr>
<th>Statement</th>
<th>Strongly Agree</th>
<th>Agree</th>
<th>Disagree</th>
<th>Strongly Disagree</th>
</tr>
</thead>
<tbody>
<tr>
<td>My personality helps me to cope (n = 1,224)</td>
<td>26%</td>
<td>65%</td>
<td>6%</td>
<td>3%</td>
</tr>
<tr>
<td>I have enough coping skills (n = 1,252)</td>
<td>18%</td>
<td>58%</td>
<td>20%</td>
<td>4%</td>
</tr>
<tr>
<td>I have adequate skills in crisis management (n = 1,252)</td>
<td>16%</td>
<td>56%</td>
<td>22%</td>
<td>6%</td>
</tr>
</tbody>
</table>
Emotional Experience Results

I have experienced fear and anxiety (n = 1,267).

- Strongly Agree: 24%
- Agree: 57%
- Disagree: 12%
- Strongly Disagree: 7%

I am not performing at my best (n = 1,259).

- Strongly Agree: 14%
- Agree: 38%
- Disagree: 31%
- Strongly Disagree: 17%

I have experienced loss and grief (n = 1,233).

- Strongly Agree: 11%
- Agree: 38%
- Disagree: 33%
- Strongly Disagree: 18%

I have experienced loneliness (n = 1,248).

- Strongly Agree: 7%
- Agree: 30%
- Disagree: 39%
- Strongly Disagree: 24%

I have experienced depression (n = 1,231).

- Strongly Agree: 6%
- Agree: 25%
- Disagree: 39%
- Strongly Disagree: 30%
The largest number of survey respondents indicated that they were extroverts ($n = 1,217$).
Results on the Hypothesis Testing.

1. $H_0$: In crisis management, there is no significant relationship between personality type (extrovert/introvert) and disposition to the impact on stakeholders’ ministries/work, emotional experiences, and coping skills.

2. Additional Outcome: There was no relationship between emotional impact and whether one was a religious or lay.
Greatest Support During COVID-19 Pandemic

The most common greatest source of support for participants was **personal prayer** (N=1,222).
Qualitative Results

In your opinion, how can ASEC best support you and your institution/organization during the COVID-19 pandemic?
## Support Themes Overview (N=1,529)

<table>
<thead>
<tr>
<th>Theme</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Material Support</td>
<td>31%</td>
</tr>
<tr>
<td>2. Additional Skills Training</td>
<td>23%</td>
</tr>
<tr>
<td>3. Financial Support</td>
<td>15%</td>
</tr>
<tr>
<td>4. Prayer &amp; Spiritual Support</td>
<td>14%</td>
</tr>
<tr>
<td>5. Continue Offering ASEC Programs</td>
<td>7%</td>
</tr>
<tr>
<td>6. Encouragement &amp; Moral Support</td>
<td>5%</td>
</tr>
<tr>
<td>7. Increased Communication</td>
<td>5%</td>
</tr>
</tbody>
</table>
## Support Priorities & ASEC Relationship

<table>
<thead>
<tr>
<th>ASEC Relationship</th>
<th>Priority Area</th>
</tr>
</thead>
<tbody>
<tr>
<td>Partner Institution Representatives</td>
<td>Material Support</td>
</tr>
<tr>
<td>National Conference Representatives</td>
<td>Material Support</td>
</tr>
<tr>
<td>HESA Liaisons</td>
<td>Material Support</td>
</tr>
<tr>
<td>ASEC Program Participants</td>
<td>Material Support</td>
</tr>
<tr>
<td>ASEC Staff</td>
<td>Increase Communication</td>
</tr>
</tbody>
</table>
Material Support

Medical Supplies
PPE, Sanitizer/Soap, Thermometers, Ventilators

ICT Supplies
Data Bundles, Laptops

Food Supplies

Getting data for knowing what is happening around you is a problem. We were given some course works to do during this pandemic but because of lack of data, we are unable to do...affording data is still not easy because of the nature of the communities we are coming from.
-Uganda, HESA Participant

Especially where I live, lot of people can not provide food, people are suffering, and dying. Hungry are killing people, because they can not provide for their daily basic food, due to lock down.
-Cameroon, HESA Participant
Additional Skills Training

Mental Health
Coping Skills, Counseling

COVID-19
Prevention, Symptoms, Treatment

Crisis Management
Disaster Relief, Risk Assessment

Common Suggestions:
Online & Printed Materials

I think if we can be trained in order to cope with this new reality, so as to help those in danger, it can be helpful.
-Cameroon, SLDI Participant

Provide us with authentic information about the virus since we have lots of information on the media, and also some logistics in case we have cases.
-Ghana, HESA Participant
I request ASEC to support me financially. Because for these two months all our workers haven't got their salaries due to the temporary close of the schools because of COVID-19 pandemic. As headteacher am worried because of their families and I have no way to assist them.

-Tanzania, SLDI Participant
“ASEC can support me by joining with me in the networking prayers for God's intervention to heal and to save his people.”
-Nigeria, SLDI & HESA Participant
Increase Communication

- Facilitate Sharing
  Online Forums

- Continuous Updates
  Newsletter, Emails

- Social Media
  COVID-19 Info, Updates

Provide the needed logistics for my work as an Instructor on the SLDI program. Information on developments that will improve the quality of work.
- SLDI Facilitator

By keeping strongly in touch with all country coordinators who will in turn keep links with all religious in their countries.
- Visiting Scholar
Conclusion
Limitations, &
Recommendations

Image sourced online.
Limitations of the Study

● Pandemics whether national/ regional/ global crisis do not always warn ahead of time, no known research tool was readily available to match the needs of this study.
● Results are limited to this organizational study.
● Self-reported scores are mostly subjective and could change tomorrow.
● Participants were disproportional at only 3% for the lay
Conclusions

- Although Work/ministries had major negative impact,
- ASEC enjoys a strong team of stakeholders, high coping skills & emotional balance.
- ASEC engages in best practices from a grounds-up approach with partners.
- ASEC has a proactive role in stakeholders’ engagement.
- Networking and outsourcing.
Future Research

- Conduct a post-COVID 19 survey
- Replicate this study with more lay staff from across the ministries of women religious
- Conduct an in-depth case study with major superiors within ASEC’s network
Questions & Comments

Thank you!